

**Alaska's Early Intervention/Infant Learning Program  
2009 Family Outcomes Survey**

**ADDENDUM 2**

As per the request of the EI/ILP office on October 1, 2009, the following tables were provided to show a further breakdown of mean responses on three satisfaction items. Please see Addendum 1 for the exact wording of these items.

The same caveat about interpreting results in Addendum 1 also applies to interpreting results in Addendum 2. That is, the survey was not designed to effectively evaluate individual grantee programs or groups of programs by region. It is not appropriate to use these results to make specific judgments about programs/regions, or to use it to compare them to one another. Please note that percents in the following tables are rounded to one decimal point, and thus they do not always add up to exactly 100%.

**Northern Region**

Tables 1-3 show responses from families receiving ILP services within the Northern OCS Service Area. This area is served by five ILP agencies: Project Teach (ACC), Early Learning & Family Program (NWA), Norton Sound Health Corp ILP (NSH), Tanana Chiefs Conference ILP (TCC), and Yukon-Kuskokwim Health Corp Family Infant Toddler Program (YKH).

With 16 respondents in the Northern Region, most noted that an ILP did an excellent job most or all of the time helping them to know their **rights** (88%), helping them to effectively communicate their children's **needs** (94%), and helping them to help their children **develop** and learn (94%).

Table 1: Northern Region: RIGHTS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	1	6.3	Mean: 3.44 Median: 4.00 Mode: 4 SD: .892
2 – Some of the time	1	6.3	
3 – Most of the time	4	25.0	
4 – All of the time	10	62.5	
Total Responses	16	100	

Table 2: Northern Region: NEEDS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.56 Median: 4.00 Mode: 4 SD: .629
2 – Some of the time	1	6.3	
3 – Most of the time	5	31.3	
4 – All of the time	10	62.5	
Total Responses	16	100	

Table 3: Northern Region: DEVELOP

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.62 Median: 4.00 Mode: 4 SD: .619
2 – Some of the time	1	6.3	
3 – Most of the time	4	25.0	
4 – All of the time	11	68.8	
Total Responses	16	100	

### Anchorage Region

Tables 4-6 show responses from families receiving ILP services in the Anchorage OCS Service Area. This area is served by one ILP agency, the Programs for Infants & Children (PIC).

With 22 respondents in the Anchorage Region, most noted that an ILP did an excellent job most or all of the time helping them to know their **rights** (86%), helping them to effectively communicate their children's **needs** (91%), and helping them to help their children **develop** and learn (82%).

Table 4: Anchorage Region: RIGHTS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.50 Median: 4.00 Mode: 4 SD: .740
2 – Some of the time	3	13.6	
3 – Most of the time	5	22.7	
4 – All of the time	14	63.6	
Total Responses	22	100	

Table 5: Anchorage Region: NEEDS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.45 Median: 4.00 Mode: 4 SD: .671
2 – Some of the time	2	9.0	
3 – Most of the time	9	40.9	
4 – All of the time	11	50.0	
Total Responses	22	100	

Table 6: Anchorage Region: DEVELOP

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.48 Median: 4.00 Mode: 4 SD: .750
2 – Some of the time	3	13.6	
3 – Most of the time	6	27.3	
4 – All of the time	12	54.5	
Total Responses	21	95.5	
Missing Data	1	4.5	

## Southcentral Region

Tables 7-9 show responses from families receiving ILP services in the Southcentral OCS Service Area. This area is served by nine ILP agencies: Valdez ILP (ACC), Copper River ILP (ACC), Bristol Bay Area Health Corp ILP (BBA), FOCUS ILP (FOC), Frontier Community Services ILP (FCS), Birth 2 Three (HCS), Kodiak ILP (KAN), Mat-Su Infant Learning Program (MSU), and Sea View Community Services ILP (SVC).

With 15 respondents in the Southcentral Region, most or all noted that an ILP did an excellent job, most or all of the time, helping them to know their **rights** (100%), helping them to effectively communicate their children's **needs** (100%), and helping them to help their children **develop** and learn (93%).

Table 7: Southcentral Region: RIGHTS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.73 Median: 4.00 Mode: 4 SD: .458
2 – Some of the time	--	--	
3 – Most of the time	4	26.7	
4 – All of the time	11	73.3	
Total Responses	15	100	

Table 8: Southcentral Region: NEEDS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.53 Median: 4.00 Mode: 4 SD: .516
2 – Some of the time	--	--	
3 – Most of the time	7	46.7	
4 – All of the time	8	53.3	
Total Responses	15	100	

Table 9: Southcentral Region: DEVELOP

Rating	Frequency	Percent	Central Tendency
1 – None of the time	--	--	Mean: 3.60 Median: 4.00 Mode: 4 SD: .632
2 – Some of the time	1	6.7	
3 – Most of the time	4	26.7	
4 – All of the time	10	66.7	
Total Responses	15	100	

## Southeast Region

Tables 10-12 show responses from families receiving ILP services in the Southeast OCS Service Area. This area is served by four ILP agencies: Center for Community Early Learning Program (CFC), Community Connections Early Learning Program (CCK), REACH ILP (REA), and SERRC's ILP (SER). It is worth noting that the total number of responses from this region (9) is very small even when compared to the other regions reported here. A single response represents over 10% of the regional sample.



With nine respondents in the Southeast Region, most noted that an ILP did an excellent job most or all of the time helping them to know their **rights** (78%), helping them to effectively communicate their children's **needs** (78%), and helping them to help their children **develop** and learn (78%).

Table 10: Southeast Region: RIGHTS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	1	11.1	Mean: 3.48 Median: 4.00 Mode: 4 SD: .784
2 – Some of the time	1	11.1	
3 – Most of the time	3	33.3	
4 – All of the time	4	44.4	
Total Responses	9	100	

Table 11: Southeast Region: NEEDS

Rating	Frequency	Percent	Central Tendency
1 – None of the time	1	11.1	Mean: 3.45 Median: 4.00 Mode: 4 SD: .694
2 – Some of the time	1	11.1	
3 – Most of the time	3	33.3	
4 – All of the time	4	44.4	
Total Responses	9	100	

Table 12: Southeast Region: DEVELOP

Rating	Frequency	Percent	Central Tendency
1 – None of the time	1	11.1	Mean: 3.52 Median: 4.00 Mode: 4 SD: .744
2 – Some of the time	1	11.1	
3 – Most of the time	1	11.1	
4 – All of the time	6	66.7	
Total Responses	9	100	

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